







# **ISCA Company Information**

ISCA Limited is a company registered in the UK whose business name is the Independent Schools Cultural Alliance. The company was formed in 1982 to provide cultural travel opportunities to students and teachers from around the world. As well as organising specialist group travel such as theatre, drama, football, rugby and European trips, the company runs residential summer camps in the UK using an independent boarding school as a base.

The Managing Director, Luke Liddle, and the Founder of ISCA, Richard Woods, have over fifty years combined experience in Education and Travel. Alongside them Sarah Disney is the Travel Director and Freya Liddle is the Academic Director. All four are responsible for the day-to-day administration of the business throughout the year but additional staff are employed to run the specialist programmes. The core business of the company traditionally comes from the US and South America, with exciting new links in Australia, China, Japan, Europe and the UK.

# **The ISCA Global Programme**

The ISCA Global Programme is a three-week summer programme where students experience British culture and history, foster relationships and become independent in a global community. Our values of global citizenship, broadening cultural understandings and fostering independence are at the heart of everything we do.

#### The ISCA Staff

Staff based in the UK are responsible for the day-to-day running of the camp and are qualified teachers, sports coaches or student helpers under supervision. Their roles vary between organising on-campus sports and activities, running student houses and accompanying off-campus trips. In addition, they play a vital role in working with the international chaperones,

who know their students and have final responsibility for them. The chain of responsibility is as follows:



# **Campus Management**

The Programme Director is responsible for the safe and efficient running of the Programme. The On-Campus Director organises and co-ordinates the on-campus sports and activities (sometimes these roles are combined). The Off-Campus Director is responsible for the off-campus tours and staff. The House Heads are responsible for the efficient running of the student houses.

# **International Chaperones**

International Chaperones recruit students from their own schools and liaise with parents in the organisation of their school groups. International Chaperones are known as Group Leaders and when more than one teacher accompanies the group, the teacher who signs the booking form is known as the Principal Group Leader and has final responsibility for the group. This includes the dissemination of information sent from the UK; meeting with parents and students to pass on and discuss information about the programme; ensuring that payments are made to ISCA on time; maintaining contact with our Managing Director to ensure that travel arrangements are understood and airline tickets are received; ensuring their students meet at the airport of departure on time; accompanying their group on the

connecting and/or international flights; and ensuring the group meets up with ISCA staff at the airport.

In the UK the ISCA staff work with the International Chaperones in the day to day running of the programme but the International Chaperones carry final responsibility for the behaviour and safety of the students in their group both on and off campus. In particular, International Chaperones are resident near their students and must ensure sensible and quiet behaviour in and around their house and rooms.

Once the group has been left by the UK staff at the airport for the return flight to their home country, each Group Leader is responsible for checking in the group at the check-in desk; supervising the group in the airport before departure; travelling with the group on the international flight, including any subsequent domestic flight; and ensuring the safe return of all students into the custody of their parents or guardians. The International Chaperones are in loco parentis to the students from the time of assuming control from the parents in their home country to the time they are returned to their parents' or guardians' control.

# **Programme/On-Campus Director**

Key components of the programme are the sports and activities organised for the students by the ISCA staff during the evenings and on their rest days on campus. These are co-ordinated by the On-Campus Director and include cricket, rugby, football, volleyball, basketball, netball, squash, tennis, table tennis, pool, yoga, drama, fives, art, rounders and dances. The students also have down time when activities are not organised and can socialise with their friends in the common rooms or the nearby grounds. At these times, the On-Campus Director is responsible for ensuring that staff detailed on the duty list are present at the relevant times to keep an eye on the students in the buildings and grounds. These duties are not onerous and are shared between the International Chaperones and ISCA staff.



# **Off-Campus Director**

When the students are not on campus, they travel by coach to places of historic and cultural interest in London and the south of England. These trips, which are arranged and booked in advance, are the responsibility of the Off-Campus Director.

The Off-Campus Director travels in the lead coach and liaises with the coach drivers, International Chaperones and ISCA staff to ensure punctual arrival at and departure from venues, safety on and off the coaches and the good behaviour of the students. The Off-Campus Director is helped by ISCA staff who take responsibility for other coaches. These staff are not tour guides but will impart interesting information from time to time both on and off the coaches.

### **Heads of House**

A Head of House is allocated to each student house and is responsible for its efficient operation. This involves liaising with the students and staff to ensure sensible behaviour; efficient organisation of students' laundry; effective staff supervision; use of telephones; recording of any breakages or damage within the building; swift reporting to the Charterhouse or Cranleigh staff of any malfunctions within the building; organisation of fire drills; bringing to the attention of International Chaperones of any pastoral or disciplinary problems relating to a student or students within a group; ensuring that students are in their rooms and quiet in the evenings according to the times listed in the Daily Programme and that they get up at the correct time in the mornings (this should be arranged with the help of the International Chaperones and ISCA staff); and ensuring that the students keep their rooms sufficiently tidy to enable the cleaners to do their jobs effectively.





### **Pastoral Care**

International Chaperones are in loco parentis to their own students and responsible for them while ISCA staff are responsible for the running of the daily programme. When there is an issue with a student or students of a social or disciplinary nature, this should at first be addressed by the International Chaperone responsible and an attempt made to resolve it. Also, when parents abroad have concerns, these should be channelled through the relevant International Chaperone. Where an issue cannot be resolved by the International Chaperone it should be discussed with the Head of House, Off-Campus Director or On-Campus Director depending on its nature. If the issue still cannot be resolved, it should be brought to the attention of the Managing Director who will meet with the International Chaperones to decide an appropriate course of action.

### **On-Campus Sports and Activities**

These are under the direction of the On-Campus Director. It is not the intention to teach sports to a high standard of proficiency but simply to introduce the students to many different activities, some of which are particularly British. Activity sessions during the on-campus days are compulsory but the students are not pushed and are given every encouragement to participate. The activities are supervised by ISCA staff, most of whom are proficient in first aid. Charterhouse or Cranleigh staff are also available and can be summoned from the nearby sports centre in an emergency. When the students are using the swimming pool, there is always a lifeguard present and an ISCA member of staff on duty to ensure good behaviour. In the evenings voluntary sports and activities are organised as well as movies, table tennis, pool and swimming. The students can also socialise in the common rooms. At all times there are ISCA staff on duty around the campus. If the weather is poor, then use is made of the indoor sports centre.

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